

PERSON SPECIFICATION – HR029



**DORSET & WILTSHIRE
FIRE AND RESCUE**

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| Job Title | ICT Infrastructure and Security Architect Manager |
| Department | ICT |
| Job Family | Manager |

| Category | No. | Requirements | Essential (E) or Desirable (D) | Evidence: A, I, P, O (see key) |
|---------------------------------------|------------|---|---------------------------------------|---------------------------------------|
| Education & Qualifications | 1. | 4 GCSE passes - Grade A*-C / 9-4, including English and Mathematics / equivalent Level 2 qualification / or higher-level relevant qualification | E | A |
| | 2. | Qualified to relevant degree level, or equivalent managerial qualification, and able to demonstrate significant level of graduate calibre experience at a senior level in a relevant sector. | E | A |
| | 3. | Knowledge of working in an ITIL knowledge and associated qualification | E | A |
| Knowledge & Experience | 4. | Knowledge and practical experience of managing and maintaining complex ICT network and infrastructures | E | A,I |
| | 5. | Experience of designing and implementing infrastructure architecture, that assures security and supports efficient data management. | E | A, I |
| | 6. | Experience of working innovatively, managing associated budgets to enable exploration, designing and implementation of new services and technologies in accordance with business needs | E | A,I |
| | 7. | Knowledge and experience of managing the lifecycle of solution changes: from scoping/design, business case and procurement, through to implementation including documentation and hand over to business as usual. | E | A, I |
| | 8. | Experience of managing a team, continued professional development of self and others | E | A, I |
| | 9. | Excellent communication skills and a positive attitude to internal/external customer care | E | A, I |
| Skills & Abilities | 10. | Risk identification and management skills within an ICT environment | E | A, I |
| | 11. | Ability to plan and forecast workloads both for self and wider team, with | E | A, I |

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| | | appropriate resources aligned | | |
| | 12. | Negotiation Skills | E | A, I |
| | 13. | Experience of providing advice, guidance and recommendations to non-ICT experts for future needs, when working through complex ICT matters | E | A, I |
| | 14. | Able to prioritise workload and adapt under changing circumstances when required, while maintaining quality standards. | E | A, I |
| | 15. | Able to undertake networking and infrastructure work of a complex and advanced nature | E | A, I |
| | 16. | Full valid driving licence and be able to fulfil the significant travel requirements of the role. Use of own vehicle will be required | E | A, I |
| Additional Requirements | 17. | Demonstrates a commitment to diversity and inclusion, adopting a fair and ethical approach to others | E | A, I |
| | 18. | Prepared to undertake 'Best Endeavours' ICT support | E | A, I |
| | 19. | A willingness to undertake Health & Safety training and comply with statutory responsibilities under Health & Safety legislation. | E | A, I |
| | 20. | Prepared to undertake specific training as a part of the induction process to develop understanding of Fire Service activities and acquire post entry skills | E | I |
| | 21. | A willingness to travel and work throughout both Counties and outside the Service area as and when required | E | A,I |

Key to Assessment

A) Application

I) Interview

P) Presentation

O) Selection Tests (Psychometric Testing / Job Related)